

**RE: COVID-19 Response – Update #31 – November 18, 2020**

The Corix Group of Companies (the Company) is providing this thirty-first update regarding actions taken by the Company to address the COVID-19 outbreak since our most recent correspondence to you, dated November 4, 2020. Below you will find several actions the Company has taken since our last update:

- ***Tracking Federal and State/Provincial Restriction Status*** – As COVID-19 cases continue to rise in many areas, government and public health officials have increased measures including jurisdictional movement restrictions, business closures and emergency orders. In conjunction with local leadership, the Company’s Incident Command team continues to track updated regulations and recommendations to ensure we remain in compliance with all applicable orders. Ensuring compliance with emergency orders helps protect public health in the communities we serve. Just as we were extremely conservative in our policies and decisions at the outset of this crisis, we continue to rely on evidence-based decision-making processes moving forward.
- ***Personal Protective Equipment (PPE) Inventory*** – Recent spikes in positive COVID-19 cases come with the potential for increased difficulty procuring PPE. In response, we continue to prioritize proper PPE procurement to ensure our employees have enough on hand to continue performing their essential duties. The Company’s approach includes both locally sourced and stored PPE and a centralized PPE inventory that can be shipped to jurisdictions as needed. Providing our operations staff with the proper PPE is vital to ensuring we are able meet our commitment of providing safe and reliable service to our customers while protecting public health.
- ***COVID-19 Safety Policy Adherence*** – As the pandemic persists, we are continuing with our remote working policies and our existing Physical Distancing Schedules for operations staff who are required to work in the field. We continue to reinforce the importance of strict adherence to all COVID-19 policies instituted by the Company to ensure the health and safety of our employees and our communities.

We hope you find these continuing updates by the Company helpful, and we invite you to email us at [communications@corix.com](mailto:communications@corix.com) with any questions or concerns you may have.