

RE: COVID-19 Response – Update #2 – March 17, 2020

The Corix Group of Companies (the “Company”) is providing this update regarding actions taken by the Company to address the COVID-19 outbreak since our most recent correspondence to you, dated March 13, 2020. The COVID-19 situation continues to evolve rapidly; as a result, the Company is working to adapt quickly and make timely decisions that ensure the health and safety of our employees and the communities we serve. Below you will find a list of several steps taken by the Company in the last four days:

- **Remote Work and Office Closures** – Following a successful remote work “dry run” exercise on Friday, March 13th, the Company has asked all employees for whom it is possible to work away from the office to begin working remotely starting, Monday, March 16th for a period of at least two weeks. Remote work has been identified as core to the Company’s social distancing practices as directed by the Centers for Disease Control and Prevention (“CDC”). Employees who are not able to work remotely, will continue to perform their essential operational and field activities, while practicing social distancing. Because of our transition to remote work as well as recent guidance provided by the CDC concerning social distancing, all Company offices were closed to the public temporarily, effective at 5:00 pm on March 16th. The Company will revisit the temporary remote working plan before March 31st.
- **Contingency Plans** – Essential job functions have been identified and contingency plans have begun to be developed for both operational field staff and office staff in preparation for potential large-scale absenteeism in the workplace. Contingency plans will be in place and will be implemented as necessary to ensure we meet our commitment to provide safe and reliable water and wastewater service to our customers.
- **Emergency Security Clearances for Access to Plants and Facilities** – Company leaders are currently in the process of securing the proper local emergency security clearances necessary to access utility systems in case of mandatory curfews and movement restrictions. This will ensure we are able to continue to operate our utility facilities as the situation develops.
- **Cyber Security Precautions** – Company Information Technology Services personnel have been working to ensure employees are operating in a secure manner from home WiFi networks through VPN access and written guidance to employees about cyber security protocols and measures to safeguard our systems during this temporary remote work period.

The Corix Group of Companies will continue to take all reasonable and appropriate, science-based, actions required to mitigate the impacts the COVID-19 outbreak on our employees and customers. We are committed to keeping stakeholders, customers and the communities we serve apprised of our decisions and actions.

We hope you find these continuing updates by the Company helpful, and we invite you to email us at communications@corix.com with any questions or concerns you may have.