

**RE: COVID-19 Response – Update #7 – April 22, 2020**

The Corix Group of Companies is providing this seventh update regarding actions taken by the Company to address the COVID-19 outbreak since our most recent correspondence to you, dated April 15, 2020. Below you will find several actions the Company has taken since our last update:

- ***Tracking Federal and State/Provincial Restriction Status*** – Following President Trump’s announcement of the three-phase plan to “re-open” the economy, several states have begun to loosen movement restriction status and businesses have begun reopening. We continue to track movement restriction status in each jurisdiction to help guide our plans for returning our employees to their respective offices for work and allowing operations staff to return to normal scheduling. We intend to take the same evidence-based and expert-guided approach to our own decision making about how to normalize operations as we have from the beginning. Just as we were extremely conservative in our policies and decisions at the outset of this crisis, we intend to make similarly fact driven and cautious moves forward as the United States/Canada emerge from this public health crisis.
- ***Payment Plan Options*** – As we begin to move out of the COVID-19 crisis, we have placed an emphasis on planning implementation of payment plans for our customers in accordance with applicable regulatory orders and directives. As our plans are completed, we will communicate to our customers through various channels to ensure all customers are aware of our plan and willingness to work with them.
- ***Personal Protective Equipment (PPE) Supplier Notification*** – As mentioned in our previous update, sourcing PPE continues to be a challenge. In response, we have supplied our procurement team with a letter that refers to the US Department of Homeland Security’s guidance that recognizes critical infrastructure workers as essential. Because water, wastewater and energy utility services are critical infrastructure, we are sharing this guidance with suppliers as orders are placed to ensure our orders are given priority and we can continue to source proper PPE for our employees.

We hope you find these continuing updates by the Company helpful, and we invite you to email us at [communications@corix.com](mailto:communications@corix.com) with any questions or concerns you may have.