

**RE: COVID-19 Response – Update #14 – June 19, 2020**

The Corix Group of Companies (the Company) is providing this fourteenth update regarding actions taken by the Company to address the COVID-19 outbreak since our most recent correspondence to you, dated June 11, 2020. Below you will find several actions the Company has taken since our last update:

- ***Regular Customer Communications*** – As a Company, we continue to prioritize frequent communication with our customers. We will send our fifth customer communication this week to provide updates on the Company’s latest efforts to safely provide water, wastewater and energy services to our customers during this crisis. We will also reiterate the Company’s plans to provide deferred payment arrangements for customers experiencing financial hardships. This communication will be sent to customers via email, be posted on our websites, social media platforms and MyUtilityConnect. In addition to this direct customer communication, we continue to provide frequent updates on our websites and social media platforms.
- ***Continued Adherence to Updated Policies*** – As local jurisdictions begin to re-open, we continue to stress the importance of adhering to the Company’s updated operations policies and procedures in order to protect the health and safety of our employees and the communities we serve. Our Incident Command Team continues to monitor the impact re-opening businesses and recreational venues has on the rate of COVID-19 transmission to determine when steps toward normalization of our operations can be safely taken. The Company will continue to prioritize the health and safety of our employees and the communities we serve when making these decisions.

We hope you find these continuing updates by the Company helpful, and we invite you to email us at [communications@corix.com](mailto:communications@corix.com) with any questions or concerns you may have.