

RE: COVID-19 Response – Update #15 – June 24, 2020

The Corix Group of Companies (the Company) is providing this fifteenth update regarding actions taken by the Company to address the COVID-19 outbreak since our most recent correspondence to you, dated June 19, 2020. Below you will find several actions the Company has taken since our last update:

- **Personal Protective Equipment (PPE) Procurement** – As states/province have opened, there has been a noticeable spike in positive COVID-19 cases in certain areas. In response to these spikes, we have developed a plan to continue procuring proper PPE to ensure our operations staff has enough on hand to continue performing their essential duties. The Company is currently working to secure a centralized inventory of PPE that can be shipped to jurisdictions as needed and continues to leverage purchasing agents within each jurisdiction to procure PPE locally. Providing our operations staff with the proper PPE is vital to ensuring we are able meet our commitment of providing safe and reliable service to our customers, while protecting public health.
- **COVID-19 Financial Tracking** – As the COVID-19 situation moves forward, the Company continues to track all costs incurred and revenues lost related to COVID-19. All costs will be accounted for in compliance with the applicable regulatory orders and directives within each jurisdiction. The Company’s regulatory team will continue working with jurisdiction finance teams to monitor all regulatory action related to COVID-19 to ensure we remain in compliance with updated direction.
- **Table-Top Exercise #3** – On June 23rd, the Company’s Incident Command Team lead a table-top exercise to prepare for hurricane response during the COVID-19 crisis. This exercise provided business leaders the opportunity to execute hurricane response in real-time to ensure actions taken protect the health and safety of our employees and the communities we serve, while meeting our commitment of providing reliable service to our customers. Learnings gathered from this exercise will be helpful in preparing business leaders to provide timely and effective response to hurricanes and other natural disasters.

The Company continues to monitor the surging number of positive COVID-19 cases in many of our states/provinces. To ensure the health and safety of our employees and the communities we serve, our office-based staff continues to work remotely, and our operations staff continues to operate under physical distance scheduling. We will continue to make science-based decisions before returning to normal operations.

We hope you find these continuing updates by the Company helpful, and we invite you to email us at communications@corix.com with any questions or concerns you may have.